

Questionnaire on UK Cultural Orientation Curriculum

Cultural Orientation Units	Title	What's currently covered
Unit 1	Introduction to UKCO	Refugees are welcomed and introduced to UKCO, housekeeping rules are presented. How to greet people in English is covered and the message that learning English is important for successful resettlement is stressed. Trainers ask participants what they already know about the UK and what they want to know.
Unit 2	Introduction to the UK	An overview of the UK, its geography, countries, languages, holidays, seasons, climate, religion, political system and UK flag is covered.
Unit 3	Pre-departure and travel	Provides a clear idea of the journey to the UK and provides additional information about their resettlement. Handouts on family reunion, travel outside the UK and an overview of the journey to the UK, developed by the UK Home Office, are available
Unit 4	Legal Status and Post-Arrival Services in the UK	This unit provides the participants with essential information on their legal status in the UK and informs them of the services and support that they will receive on arrival.
Unit 5	Employment	This unit provides participants with an overview of working in the UK. It provides them with information on entering the job market, the challenges they might encounter and the support they will receive
Unit 6	Housing and Benefits	Provides participants with information on the kind of accommodation that will be provided in the UK. This helps participants manage their expectations about the housing they will be allocated to. The unit also covers welfare benefits.
Unit 7	Education	Participants are given an overview of the education system in the UK. They will learn about how schools are organised and details such as term dates and religious education.
Unit 8	Law – including domestic violence	Provides participants with an overview of their legal rights and responsibilities in the UK. It gives a snapshot of legal and illegal behaviours, and acceptable and unacceptable behaviours. Through a series of scenarios, the seriousness of domestic violence is addressed.
Unit 9	Health	Covers important aspects of healthcare provision in the UK. It provides information on the National Health Service (NHS) and the different points of access.
Unit 10	Cultural Adaptation	Enables participants to consider what attitudes, skills and knowledge adjustments they will need to make their resettlement successful. The aim is to help participants strengthen existing positive attitudes to resettlement, and to identify attitudes that will need to be worked on.